

Disclosure Statement (Financial Adviser)

Name of Financial Adviser: Kylie Shannon

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This disclosure statement was prepared on the 4th of April 2017.

It is important that you read this document

This information will help you to choose a financial adviser that best suits your needs. It will also provide some useful information about the financial adviser that you choose.

What sort of adviser am I?

I am a registered financial adviser.

I can give you advice about Risk and Insurance Products other than Investment linked Insurance contracts as defined in the Financial Advisers Act 2008.

What should you do if something goes wrong?

If you have a problem, concern, or complaint about any part of my service, please tell me so that I can try to fix the problem.

You may contact the internal complaints scheme by phoning the number below or by emailing info@hpi.co.nz.

Please supply:

- The name your insurance is held under
- Your contact details
- A brief explanation of your complaint

If we cannot agree on how to fix the issue, or if you decide not to use the internal complaints scheme, you can contact:

Financial Services Complaints Limited

Postal Address: PO Box 5967, Lambton Quay, Wellington 6145
Telephone Number: 0800 347 257
Fax Number: 04 472 3727
Email Address: fscl@org.nz

This service will cost you nothing, and will help us resolve any disagreements.

How am I regulated by the Government?

You can check that I am a registered financial adviser at <http://www.fspr.govt.nz>

The Financial Markets Authority regulates financial advisers. Contact the Financial Markets Authority for more information, including financial tips and warnings.

You can report information or complain about my conduct to the Financial Markets Authority, but in the event of a disagreement, you may choose to first use the dispute resolution procedures described above (under **What should you do if something goes wrong?**).

Declaration

I, Kylie Shannon, declare that, to the best of my knowledge and belief, the information contained this disclosure statement is true and complete and complies with the disclosure requirements in the Financial Advisers Act 2008 and the Financial Advisers (Disclosure) Regulations 2010.



04/04/2017

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Signed

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Date

Kylie Shannon
Commercial Insurance Broker & Personal Lines Manager